

January 7, 2011

Mr Martin Darby  
Flood Flooring Ltd.  
Hilltown  
Oldcastle  
Co. Meath  
Ireland

Dear Martin

I write in response to your request for me to give comments on the quality of your product and service

In terms of the surface finish of the slab soffites I can confirm that they more than satisfied not only Willmott Dixon but also our client, who has been highly complimentary. As you are aware the soffites are providing the finished ceilings to bedrooms and consulting rooms and the finished article is very good

On the question of your performance and service; whilst you worked directly for our steel frame contractor, your assistance we received during the installation of the concrete element was excellent and much appreciated. This has resulted in a high quality finish

Your attendance on site to inspect and assist the process was more akin to a contractor from around the corner, rather than from over the Irish Sea and impressed our team.

Thank you and we wish you well in the New Year

Regards



Alan Everson  
Senior Building Manager  
Houghton Primary Care Centre  
Willmott Dixon Construction

